

WARRANTY



T1Nexus Warranty

T1Nexus provides a limited life-time warranty for our **800G InfiniBand Optics and Cables**. The warranty is such that all products sold will work in the application specified at the time of purchase and will meet the datasheet specifications as provided by T1Nexus. T1Nexus, at its option, will repair, replace, or provide a credit or refund of either the original purchase price or fair market value, whichever is lower, of any product that is determined by T1Nexus to be defective. T1Nexus reserves the right to substitute functionally equivalent new or serviceable used parts.

This warranty only covers defects arising under normal use and do not include malfunctions or failures resulting from misuse, abuse, neglect, alteration, problems with electrical power, usage not in accordance with product instructions, acts of nature, improper installation, improper operation or repairs made by anyone other than T1Nexus or a T1Nexus authorized service provider. Some systems that use T1Nexus products may be allowed to operate outside of the system manufacturer's published settings and T1Nexus will not cover failure in these circumstances

For our transceivers from 1G to 400G, T1Nexus offers a **Limited Lifetime Warranty** as follows: T1Nexus provides a non-transferable serviceable lifetime warranty to the purchaser of T1Nexus hardware product purchased from T1Nexus or one of its authorized resellers. T1Nexus warrants to the original end customer of its products specified below that its products are free from defects in material and workmanship affecting form, fit, and function. All such products sold will work in the application specified at the time of purchase and will meet the datasheet specifications as provided by T1Nexus. T1Nexus, at its option, will repair, replace, or provide a credit or refund of either the original purchase price or fair market value, whichever is lower, of any product that is determined by T1Nexus to be defective. T1Nexus reserves the right to substitute functionally equivalent new or serviceable used parts.

This warranty covers only defects arising under normal use and does not include malfunctions or failures resulting from misuse, abuse, neglect, alteration, problems with electrical power, usage not in accordance with product instructions, acts of nature, improper installation, improper operation or repairs made by anyone other than T1Nexus or a T1Nexus authorized service provider. Some systems that use T1Nexus products may be allowed to operate outside of the system manufacturer's published settings and T1Nexus will not cover failure in these circumstances. Except as listed below, all T1Nexus parts including Transceivers will carry a 10-year serviceable lifetime from the date of purchase from an T1Nexus authorized distributor.

With respect to non-T1Nexus-branded products, any warranty is provided by the original manufacturer and not by T1Nexus. These products may only be returned in accordance with the return policy in effect for the original manufacturer. The warranties and technical support may vary from product to product.

This constitutes T1Nexus's entire liability which will never exceed the price paid.

WARRANTY



Limitations

THE PRODUCTS ARE NOT AUTHORIZED FOR USE AS CRITICAL COMPONENTS IN LIFE SUPPORT DEVICES OR SYSTEMS. EXCEPT AS SET FORTH HEREIN, T1NEXUS MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, AND T1NEXUS DISCLAIMS AND NEGATES ALL OTHER WARRANTIES, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, CONFORMITY TO MODELS OR SAMPLES, OR ANY WARRANTIES OR INDEMNITIES AGAINST INTELLECTUAL PROPERTY INFRINGEMENT.

SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THESE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL T1NEXUS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. ALL DISPUTES ARISING

OUT OF OR RELATED TO THE LIMITED WARRANTIES SET FORTH HEREIN (CUSTOMER DISPUTES) SHALL BE GOVERNED BY THE LAWS OF THE STATE OF CALIFORNIA. CLAIMS AGAINST T1NEXUS FOR SHORTAGES SHALL BE DEEMED WAIVED IF NOT MADE WITHIN THREE (3) BUSINESS DAYS AFTER RECEIPT OF THE SHIPMENT.

Returns Policy:

Standard products that are unused may be returned up to 30 days for a full refund. After 30 days negotiated stock adjustment terms apply.

Custom orders such as specific non-standard lengths of AOC and DAC cables cannot be reused once the production process has begun. Once an order has been placed, there may still be time to change a custom order. Please refer to our cancellation and return policies below for details:

- Custom orders cancelled within 24 hours of order confirmation will be eligible for a full refund.
- Custom orders can be returned for up to 6 months and will be eligible for a partial refund consisting of the full shipping cost and 50% of the product purchase price.
- Once your custom order has been shipped, it can no longer be cancelled or returned unless expressly agreed upon and authorized in writing by T1Nexus management.